

Initiating a request in the iSTART system

Welcome to the iStart Services Login Page

Technology is key to our proactive approach. Our information services and experienced staff enable efficient management of student and scholar data, and our portal provides individualized, web-based services. The following are the types of online services available for international students, scholars, & staff.

Full Client Services for Students & Scholars

Secure services requiring login with your institutional Network ID and password. These services include:

1. View and update information on file
2. Submit electronic form (e-form) requests for travel signatures, reduced course load authorization, program extensions, etc.
3. Access alerts and notes on file that require action in order to maintain legal status

Limited Services for Students & Scholars

Limited services requiring login with your University ID number and date of birth. These services include:

1. Limited student services like registration for orientation or SEVIS transfer-in.
2. Limited initial intake forms for J-1 scholars or H-1B employees.

These services will NOT provide all the functionality of the full client services.

[Limited Services](#)

The following are additional services:

- [International Student & Scholar Statistical Reports](#)
- [Anonymous Feedback \(surveys, evaluations, etc\)](#)
- [Administrative Services for University Departments](#)

STEP 1: Visit <https://sunapsis.illinois.edu/> and click on Administrative Services for University Departments to log in to iSTART. You will be required to enter your NetID and password.

sunapsis@: International Office Module Launch Page

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The sunapsis: International Office Module application suite is the administrative tool used for management of international student and scholar populations.

The University IT Policy Office has established a Policy on Access to Institutional Data. Users will be expected to access institutional data only in their conduct of university record to which to access.

Lookup International Record

Find an profile record based upon the given University ID and Date of Birth. Please note you must have either an official University ID or a Temporary ID that is currently in this system.

University ID *

Date of Birth * Month Day Year

* required fields

STEP 2: Complete this step (or "Option 2" listed below — not both!) to initiate your iSTART request.

OPTION 1: Select the appropriate request from the Departmental Services menu. You will be prompted to enter the scholar's UIN and date of birth before you will be able to continue on to the request.

Administrative and Departmental Services Overview

Please access a given service via the menu options on the left side panel. There are departmental services (i.e. H-1B application and renewals, J-1 scholar requests, etc) that are available to submit to the international office.

Current Cases	Case Information Display
Erotides Capistrano da Silva	Jane Ann Doe TEMP304799 February 06, 1980
Jane Doe	There are no case updates from the international office.
John Doe	
Yuhang Jing	
Ajay Kaushal ✓	
Lorenzo Melandri	
Sarah Wieghold ✓	

Past Cases

- [J-1 Application for a New Exchange Visitor](#)

† Case has been updated in the past week
✓ Individual has filed out client accessible e-form

STEP 2: Complete this step (or "Option 1" listed above — not both!) to initiate your iSTART request.

OPTION 2: Click on Departmental Services Overview and find the scholar in your Current Cases. (If you need to add the scholar to your Current Cases, you can do so by clicking on Add New Person under Departmental Services.) Then select the appropriate request from the list in the lower, right corner of the display.