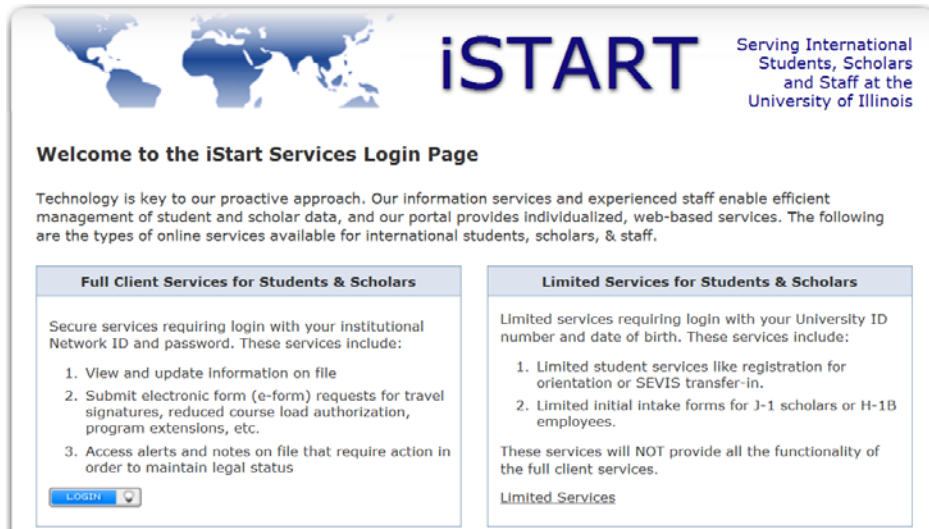


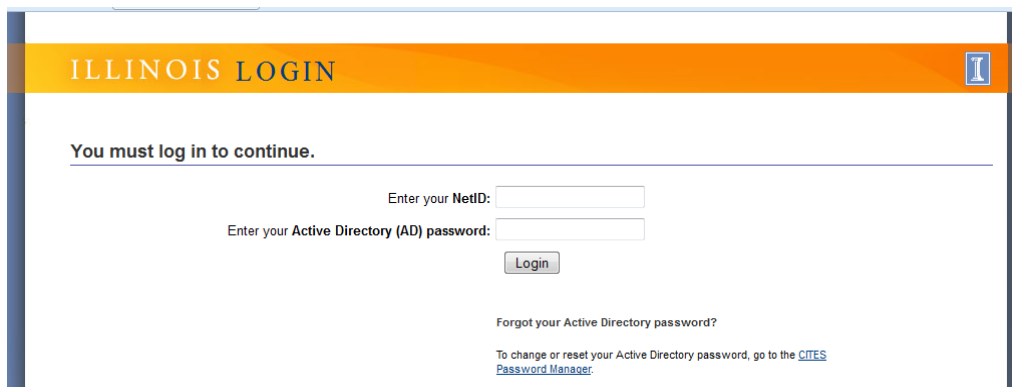
How to Access the REPRINT / REPLACE iSTART E-form

1. Go to <https://sunapsis.illinois.edu> and select the BLUE login under Client Services



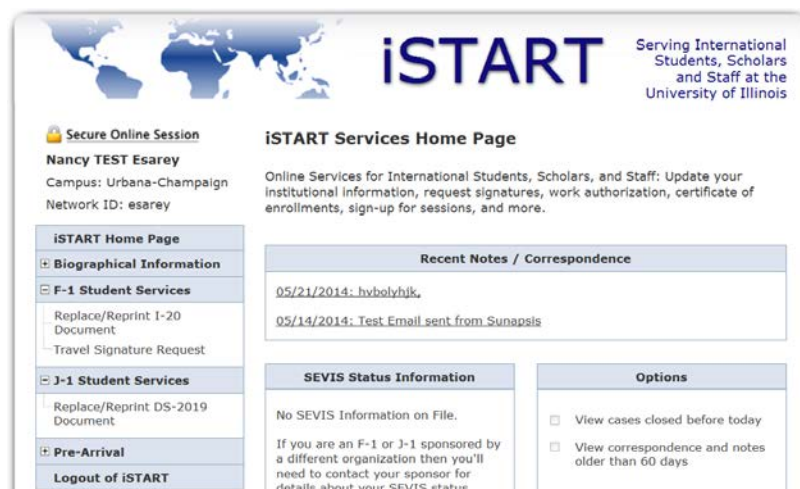
The screenshot shows the iSTART Services Login Page. At the top, there is a world map and the iSTART logo with the text "Serving International Students, Scholars and Staff at the University of Illinois". Below this is a "Welcome to the iStart Services Login Page" section. A paragraph explains that technology is key to their proactive approach. Two main service categories are listed: "Full Client Services for Students & Scholars" and "Limited Services for Students & Scholars". The "Full Client Services" section lists three items: viewing/updating profile info, submitting e-forms for travel signatures, and accessing alerts. The "Limited Services" section lists two items: registration for orientation/SEVIS transfer-in and limited intake forms for J-1 scholars/H-1B employees. A "LOGIN" button is visible at the bottom left of the "Full Client Services" box.

2. Enter in your university netID and AD password.



The screenshot shows the "ILLINOIS LOGIN" page. It features a blue header with the text "ILLINOIS LOGIN" and a small "I" logo. Below the header, it says "You must log in to continue." There are two input fields: "Enter your NetID:" and "Enter your Active Directory (AD) password:". A "Login" button is positioned below the password field. At the bottom, there is a link for "Forgot your Active Directory password?" and another link for "To change or reset your Active Directory password, go to the CITES Password Manager."

3. Go to F-1 Student services or J-1 Student Services on left-side menu and select appropriate Replace/Reprint link.



The screenshot shows the iSTART Services Home Page. At the top, there is a world map and the iSTART logo with the text "Serving International Students, Scholars and Staff at the University of Illinois". Below this is a "Secure Online Session" section for user "Nancy TEST Esarey" with campus "Urbana-Champaign" and network ID "esarey". The main content area is titled "iSTART Services Home Page" and includes a description of online services. On the left, there is a navigation menu with categories: "iSTART Home Page", "Biographical Information", "F-1 Student Services" (with sub-items "Replace/Reprint I-20 Document" and "Travel Signature Request"), "J-1 Student Services" (with sub-item "Replace/Reprint DS-2019 Document"), "Pre-Arrival", and "Logout of iSTART". The main content area has three sections: "Recent Notes / Correspondence" with two entries dated 05/21/2014 and 05/14/2014; "SEVIS Status Information" with a message that there is no SEVIS information on file; and "Options" with two checkboxes: "View cases closed before today" and "View correspondence and notes older than 60 days".